



Now open!

The safety, well-being and health of our guests and staff is, as always, our top priority.

Please observe government guidelines. Maintain distance, observe good hygiene, frequent hand-washing and be socially aware during your visit.

It is important we work collectively to ensure the safety of all those that visit or work at the park. You may find you will need to shadow children to ensure they are safely following all guidelines, and our staff should not be responsible for ensuring your children are following procedures.

The owners and management team will be available to chat to you about any concerns and please remember this will be a constantly evolving situation based on the latest advice.

Please do not visit if you or your children are feeling unwell, you have a temperature or have possibly been exposed to someone who has been diagnosed with Covid-19.

FAQs

Who can visit aMaizin! Adventure Park?

The park is now available to all.

If you are a visitor to the island, please do not visit until you have received a negative swab result.

What are the opening days and times?

Tuesday - Sunday 10am - 5.30pm. (Activities close at 5.15pm)

Monday will remain a training day and we will not re-open on Monday until next year.

What precautions are you taking to ensure my visit is as safe as possible?

- Limiting visitors daily
- Card payments encouraged
- Staff will wear face shields on indoor areas.
- Increased cleaning is in operation and all contact points will be priority. Hand sanitiser points available in areas where queuing is probable. Regular hand-washing is encouraged.
- Tractor rides and slip n'slide are unable to operate under current guidelines. The maze has not been planted due to unavailability of specialist team during lockdown.
- Indoor area is now open, but Snack Bar will remain closed as we still have shielding staff. Adults will be limited to the number of seats available.
- Catering safety changes have been put in operation.
- "Keep left" system on the pathways.
- Required floor markings to manage queues in indoor areas
- Required distancing at activities
- A separate first aid room has been set up to allow us to clean after each use. Please ensure you have your own supply of plasters / wipes for grazes and bumps as the first aid room will be kept for recordable incidents only, for the protection of staff and to allow full cleaning after use.

With over 30 activities, and reduced visitor numbers we are confident that there will be plenty of activities for you and your family to enjoy. Each activity will have specific Covid safety information (if required). The signs will be clearly identified, and an example is shown.



What precautions are you taking at food service points?

- Hatch service and food collection will be in place in Rangers Diner.
- The snack bar will remain closed as we still have shielding staff.
- Rangers Diner marquee will have seating available for those purchasing food and drink on site.
- Cutlery and condiments will be handed with your meal/ snack and will not be available for self-service.
- No individual menus will be available, the menu will be available on boards to read.
- More takeaway packaging will be used to limit surface contact.
- Picnic tables will still be available and will be cleaned regularly throughout the day.
- Social distancing strictly adhered to in staff catering areas.
- Regular in-depth cleaning to take place across the site.
- Pager system in operation for food collection.
- Customers to dispose of packaging to reduce risk to staff.

What precautions are the staff taking?

- All staff have been issued with face shields and further PPE has been issued to ensure their protection.
- All staff have completed a “Prevent Covid-19” course
- All staff will be health-monitored
- We have an integrated staff policy and further internal solutions to ensure the safety of all.

What areas are available?

The good news is that the re-vamped dino dig and educational trail is now open to enjoy.

Two zip wires will be opening soon.

Our maze has not been planted due to the unavailability of specialist contractors, so will not be available.

Tractor rides and slip n’slide are unable to operate under current guidelines.

Rangers Diner is open, but hatch serving and food collection only. The snack bar in the playbarn will only re-open when shielding staff can return.

Our barnyard

The barnyard has always followed strict cleaning and infectious diseases guidelines so we are happy for you to visit this area. Many animals are also on special diets so please do not feed the animals.

There will be no animal handling in operation.

Please wash your hands, on arrival **and** departure, for extra safety.

Our playbarn

As we are NOT soft play, we have been permitted to open the indoor area, but there will be a few changes.

- Imagination Street is open, and items and areas will be cleaned regularly
- The wooden frame is available to explore.
- The cannon balls have been removed, so the cannons will not be in operation
- The only area of soft play, for the babies, has been removed until guidelines change.
- The dropslide will not open until social distancing requirements change.
- Tables have been marked on the floor to show social distancing. Please do NOT move tables.
- Larger family tables are available in the second party room
- The snack bar will not re-open immediately, as some of our staff are still unable to return to work. We are working on a solution as we know this will be missed, but if you could work with a friend in the meantime to order from Rangers Diner.

How will all the other activities operate?

Required distancing will be in operation on all activities. Increased sanitisation and contact point cleaning will be in operation. Equipment such as toboggans, go-karts and golf clubs will be regularly sprayed with disinfectant throughout the day. If you suffer from sensitive skin or are in an “at risk” category, we recommend you bring and use gloves for personal use.

Will admission prices remain the same for non-members?

We are still operating at a loss, and will continue to do so for some time. The future of the business, is dependent on your support.

With a 70% drop in normal summer levels, increased staff, increased cleaning and continued animal care and retention of our staff, the costs for the business have risen hugely whilst income has fallen drastically.

Therefore, we will not be reducing admission prices. This also ensures that our customers will have more flexibility with their visits due to limited capacity.

We would recommend you have a good look at available activities and decide on value to you and your family. A membership is good value and only requires six visits before it pays for itself. (A membership is for a minimum of 12 months).